

PHARMACY SERVICES

Prescriptions

Parkland KIDS*first* / Perinate / Perinate Newborn cover prescription medications. You can get your prescriptions when:

- You get prescriptions filled at a network pharmacy
- Your prescriptions are on the preferred drug or formulary list

Please see your member handbook for copay information.

It is important that you tell your doctor about prescriptions that are already being taken. Also, tell them about non-prescription medication or vitamin or herbal supplements your child may be taking.

Preferred drug list

You can find out medications are on the preferred drug list in one of two ways.

1. Check the [list of covered drugs](#).
2. Call Member Services toll free at 1-888-814-2352. Have a list of your prescriptions ready when you call. Ask the representative to look up your medications to see if they are on the list.

If your medication is not on the preferred drug list

If your medication is not on the preferred drug list, there are some things you can do.

1. Ask your doctor for a similar drug that is on the list.
2. Ask your doctor to ask PCHP to cover your drug through the prior authorization process. Your doctor will know how to do this.

Over the counter drugs

Parkland KIDS*first* / Perinate / Perinate Newborn also covers certain over-the-counter drugs if they are on our list. Some of these may have rules about whether they will be covered. If the rules for that drug are met, PCHP will cover the drug. Like other drugs, over-the-counter drugs must have a prescription from a doctor for them to be covered. Please see your member handbook for copay information. Please note: over-the-counter drugs on the Preferred Drug List can be filled at a participating network pharmacy. These drugs are not available through mail order.

You can find out if over-the-counter medications are on the preferred drug list in one of two ways.

1. Check the [list of covered drugs](#).
2. Call Member Services toll free at 1-888-814-2352. Have a list of over-the-counter medications ready when you call. Ask the representative to look up your medications to see if they are on the list.

How to get your prescriptions

Here is how to get your prescriptions as a Parkland KIDS*first* / Perinate / Perinate Newborn member.

- If a medication is needed, your doctor will write a prescription. Ask your doctor to make sure that the medication is on the list.
- Take the prescription to a network pharmacy to have it filled.
- Show your child's PCHP member ID card at the pharmacy. There may be a copay for your prescriptions. Please see your member handbook for copay information.

How to find a network pharmacy

You can find a network pharmacy by calling:

- Visit our "[Find A Provider](#)" section on our website, then search for a pharmacy in your area.
- Member Services toll free at 1-888-814-2352. Ask the representative to help you find a network pharmacy in your area.

All prescriptions must be filled at a network pharmacy. Prescriptions filled at other pharmacies will not be covered and you will have to pay.

Mail Order Prescriptions

TBD

Mail Order Refills

Questions to Ask About Your Medications

We want you to be as healthy as possible. This includes being informed about the different medications you or your child may need to take. To help you, we have included a list of questions you should always ask your doctor when he or she gives you a prescription.

- Why am I or is my child taking this medication? What is it supposed to do for me or my child?
- How should the medication be taken? When? For how many days?
- Are there any side effects or possible allergic reactions to this medication?
- What should I do if there is a side effect or allergic reaction?
- What will happen if I or my child doesn't take this medication?

Carefully read the drug information the pharmacy gives you with the medication. It will tell you what you should and should not do while taking the medication. If you still have questions after you get your medication, ask to speak with the pharmacist or call your doctor.